

Supercharge Your TPA Operations with Zelis

Experience up to **35% incremental savings** compared to competitors with our data-driven solutions.

1 Build Networks Efficiently

POWER UP YOUR NETWORKS

- Access Custom Networks Built for Flexibility
- Data-Driven Network Design & Analytics
- In-Network Pricing and Open Access Pricing
- Optimize Contracts for Better Outcomes

WHY CHOOSE ZELIS OVER COMPETITORS?



Enterprise Solutions: Zelis offers a full product suite across Out-of-Network (OON), In-Network (INN), Payments, and Payment Integrity (PI), enabling you to consolidate vendors for maximum efficiency. Competitors lag in overall performance.



Configurability & Integration: We are fully integrated with the majority core adjudication systems and adapt to clients of any size, allowing you to tune solutions to your needs. Competitors often standardize products, limiting flexibility.



Build responsive, optimized networks that adapt to your clients' needs while controlling costs and achieving up to **35% more incremental savings.**

“Zelis helped AmeriBen generate a 36% increase in gross savings from 2020 – 2021.”

2 Empower Members

ENHANCE MEMBER EXPERIENCE

- Easy Care Selection with Guided Tools
- 24/7 Care Concierge at Their Fingertips
- Complete Transparency for Members
- Easy Enrollment with Custom ID Cards

WHY CHOOSE ZELIS OVER COMPETITORS?



Zelis is known for **attentive and responsive client service**, providing superior support and analytical capabilities.



Competitors have subpar service quality.



Empower members with personalized care options and hassle-free support, backed by **outstanding client service.**

“They listen to our business needs and growth strategy and anticipate how ACS can continue to deliver results for our clients. We have a comprehensive partnership across many different solutions, and we are continuing to expand.”

- Beverly Proctor, Chief Operating Officer, ACS Benefit Services

3 Optimize Claim Savings

MAXIMIZE CLAIM SAVINGS, MINIMIZE HEADACHES

- Accurate Claims Editing & Expert Claims Review
- Leverage Market-Based Pricing
- Seamless Negotiation & Claims Settlement
- No Surprises Act (NSA) Compliance Made Easy
- Member Liability Negotiations

SUPERIOR SAVINGS WITH CLAIMPASS



ClaimPass optimizes the mix of savings channels, delivering up to **35% or more in incremental savings** than competitors.



Competitors are less optimized, diminishing potential savings.



“Zelis has always given us the tools we needed to succeed.”

- CFO, mid-size TPA



Achieve claim accuracy, compliance, and exponential savings with advanced tools and expert support that **outperform competitors incrementally by up to 35%.**

SIMPLIFY B2B PAYMENTS - FAST, SECURE, EFFICIENT

- ACH, ACH+ Payments & Virtual Credit Cards
- Hassle-Free Provider Enrollment & Verification

- Reliable Data Delivery Tailored to Your Needs
- Integrated Payment Solutions for Seamless Operations

We manage payments and communications through one platform to reduce complexity, streamline operations, and ensure TPA compliance.

Streamline B2B payments to **boost speed, accuracy, and provider satisfaction** with our all-in-one solutions.



4 Frictionless B2C & C2B Payments

EFFORTLESS PAYMENTS FOR MEMBERS & PROVIDERS

- Quick and Secure Member Disbursements
- Simplify Premium & Provider Payments

FLEXIBLE & ADAPTABLE SOLUTIONS



Zelis offers **flexible and adaptable payment solutions** tailored to your needs.



Competitors often standardize their products and limited customization.



Deliver frictionless payment experiences that boost member and provider satisfaction through our **customizable solutions.**

“Large mid-western TPA consolidates communications to improve member satisfaction and savings and reduces operational costs by 46%.”

5 Communicate Seamlessly

INTELLIGENT MULTI-CHANNEL COMMUNICATION

- Seamless Claims Communication & EOB/EOP Delivery

EXCEPTIONAL SERVICE & REAL-TIME COMMUNICATION



Keep everyone informed with automated, real-time communication solutions.



Benefit from Zelis' attentive and responsive service, unlike competitors with decreased service quality.



Ensure clear and timely communication with all stakeholders, supported by our **superior client service.**



“Zelis is always responsive to our questions in a very timely way, and we appreciate that.”

- Beverly Proctor, Chief Operating Officer, ACS Benefit Services

Request an Impact Analysis today!

Discover how Zelis can revolutionize your TPA operations with smarter, faster, and more secure pricing and payment solutions.

Build trust with our data-driven results and see why TPAs choose Zelis over the competition.

