



# Global Supply Chain Disruption

## What You Need to Know

Global supply chains have been greatly disrupted due to a number of uncontrollable factors. A major contributing factor is the recent pandemic. It has had far-reaching impacts on the value chain, and the impacts are ongoing as organizations try to build resilience into their business. Material and labor shortages are expected to persist well into next year and beyond prolonging supply disruptions.

## Why?

A once in a lifetime pandemic has fundamentally changed global supply chain operations, resulting in a lack of raw materials and finished goods.



### Trucker Shortage

There is a shortage of approximately 80,000 trucker drivers in the US. They are a critical component of the distribution of raw materials and finished goods across the country. Fewer drivers mean fewer goods moving impacting available inventories for business.



### Production Delays

Manufacturers are competing for a limited supply of key commodities, labor, and logistical capacity. This has led to empty shelves, long lines, and a lack of materials for finished goods resulting in industry-wide shortages.



### Workforce and Labor

COVID has introduced great uncertainty in the labor market, reducing the pool of skilled and unskilled labor. Changing attitudes toward work and the "great resignation" has left large gaps in the workforce.

## Our Response

With these new realities, supply chains will continue to suffer from a lack of raw materials, poor logistics resulting in slow deliveries, product shortages, and a shrinking labor pool.

Zelis understands Provider and Member Satisfaction is a payer's top priority. With that in mind, the Zelis Payment Network is built differently. It's built using digital technology to overcome supply shortages and to align payer and provider goals and foster satisfaction. By working on a foundation of electronic enrollment and provider participation supply chain concerns are blunted.

**Ask us about how the Zelis Payment Network can immediately reduce your costs and improve provider satisfaction.**

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